



Field Report ID - 230920251651KD

Address : 3A International Business Park,
#12-10, ICON@IBP, Tower B,
Singapore 609935
Mail : admin@rehlkocustomercare.com
Phone : 096489079

General Information

Report Index	230920251651KD
Problem Issue	Testing 123
Created Time	2025-09-23 04:51:24
Solved Time	2025-09-23 04:53:44

Customer Information

Name	Phone Number	Email	Country
KDCGerasII	123456	thetminhein12@gmail.com	Singapore

Generator Information

Generator Serial Number	Level	Gantry
23011124	2	1

Engineer Team Information

	Name	Phone Number	Email
Prepared By	Soh Wei Han	90172703	wei.han.soh@rehlko.com
Confirmed By	THET MIN HEIN	96489019	minhein.thet@rehlko.com

Report Details

Report Index	230920251651KD
Problem issue	Testing 123
Report Type	normal
Remarks	Alarm out of service

Root Causes

Description	Created By	Date/Time
Someone press button	Soh Wei Han	2025-09-23 04:52:27

Corrective Actions

Description	Created By	Date/Time
Put back to Auto	Soh Wei Han	2025-09-23 04:52:39

Preventions

Description	Created By	Date/Time
Advise to lock genset room door to prevent unauthorised access	Soh Wei Han	2025-09-23 04:53:10