



Field Report ID - 300920251426KEDA

Address : 3A International Business Park,
#12-10, ICON@IBP, Tower B,
Singapore 609935
Mail : admin@rehlkocustomercare.com
Phone : 096489079

General Information

Report Index	300920251426KEDA
Problem Issue	(TEST TICKET) Generator went to Out of Service Mode
Created Time	2025-09-30 02:26:13
Solved Time	2025-09-30 02:28:31

Customer Information

Name	Phone Number	Email	Country
KDC operation team	+6597705605	jonathan.schirmer@keppel.com	Singapore

Generator Information

Generator Serial Number	Level	Gantry
23010661	L3	G2

Engineer Team Information

	Name	Phone Number	Email
Prepared By	Soh Wei Han	90172703	wei.han.soh@rehlko.com
Confirmed By	THET MIN HEIN	96489019	minhein.thet@rehlko.com

Report Details

Report Index	300920251426KEDA
Problem issue	(TEST TICKET) Generator went to Out of Service Mode
Report Type	normal
Remarks	Loss Comm to ECU

Root Causes

Description	Created By	Date/Time
testing	Soh Wei Han	2025-09-30 02:27:52

Corrective Actions

Description	Created By	Date/Time
testing	Soh Wei Han	2025-09-30 02:28:02

Effective Actions

Description	Created By	Date/Time
tesitng	Soh Wei Han	2025-09-30 02:28:12